



*In this edition of my Chair's Report I talk about recent A&E performance, teenage pregnancy, the Care Act and the Learning Disability Self Assessment Framework. I would welcome Board Members to comment on any item covered should they wish to do so.*

*Best wishes,  
Cllr Maureen Worby, Chair of the Health and Wellbeing Board*

## A&E Performance

Efforts across the health and social care system are having a positive impact on A&E performance at BHRUT. The approach of strong commissioning, committed leadership at the Trust and wider system support from local authority and other colleagues is working well. Performance against the 4 hour target for A&E for week ending 22 February 2015 was 95% (the national standard is 95%). While this is good progress, all partners are still prioritising efforts to secure sustained performance and quality improvement.

## BHRUT CQC Inspection

The Care Quality Commission inspectors visited King George and Queens Hospitals during the week 2 to 6 March to look at the work which has taken place to improve care and services for patients. Barking, Havering and Redbridge University Hospitals NHS Trust has been working to deliver its improvement plan: *Unlocking our potential*. At the time of printing, the results of the inspection had not been published but a verbal update will be brought to the Board meeting.

## Changes at Barts

Barts Health NHS Trust has seen the size of its deficit grow from the £44m it forecast at the start of the financial year to £93m in its most recent board papers. The Trust's finance director Mark Ogden stepped down in February and Ian Miller has been appointed interim Finance Manager. After six years as Chief Executive, Peter Morris has announced his intention to step down. In addition the Chief Nurse, Professor Kay Riley has announced her retirement after 30 years service to the NHS, Janice Stevens has been Interim Chief Nurse on a six month secondment from Midlands and East Health Education England, where she is currently National Director. Barts is also awaiting the publication of two Care Quality Commission reports, one into Whipps Cross Hospital and the other into Newham and Royal London hospitals.

## Tobacco Control Statement of Support

Barking Havering and Redbridge University Hospitals NHS Trust (BHRUT) has recently signed up to the Local Government Declaration on Tobacco Control. The declaration is a statement signed voluntarily by local partners, which publically affirms existing national and international commitments. It has been endorsed by the Minister for Public Health, Chief Medical Officer and Public Health England. We hope that local partners will follow BHRUT's lead through signing up and endorsing the declaration.

## GP Hub

The Barking and Dagenham pilot surge scheme will end at the end of March 2015. The GP access hub at Barking Community Hospital opened in January 2015 and is working well, with increasing numbers of patients accessing the service and satisfaction ratings which are positive. The hub will also open on a Thursday afternoon from 2pm to 10pm from mid March, providing additional access to patients during working hours and at weekends from the end of March. Plans to open a second hub in Dagenham are in the pipeline and Together First will be working with Healthwatch to identify a second suitable hub site in Dagenham.

## Teenage Pregnancy Rates

On 24 February the Office of National Statistics (ONS) published the latest teenage conception data for England. While the figures for Barking and Dagenham were not as good as we would have liked it's important to analyse the data and look at what's really happening in the borough.

- There has been a 26% drop in our figures since 1998, which is a strong downward trend.
- Over the last three years, despite small variations, the overall trend in teenage pregnancy is still going down.

Within our teenage pregnancies we see two distinct groups. Firstly, girls who become pregnant and are under 16. In 2013 there were 35 pregnancies in girls in this age group. As a result there were 11 babies born.

The second group are older young women aged over 16. Some of these women are in relationships and choosing to settle down and start a family. In 2013 there were 119 pregnancies in older young women, not all of which resulted in the mother giving birth.

Both groups need support, and for those who chose to become mothers at a young age we have excellent services provided by the family nurse partnership, the family intervention project and our Children's Centres. For those who did not intend to become pregnant, particularly those at a young age, we provide access to counselling services and support so that they can make an informed life choice.

All our young people across the borough deserve to be supported and we've been working with them through the Barking and Dagenham Youth Forum to provide effective sex and relationship education. This helps young people to deal with the very real pressure to have sex, as well as equipping them with the knowledge and skills to avoid unplanned pregnancies and sexually transmitted diseases (STIs).

The borough has excellent partnership working arrangements with health focussed organisations, through the Sexual Health Board. Our young people-centred contraceptive and sexual health services work includes:

- proactively offering easy to access to Chlamydia screening for young people
- the 'Young Inspectors' programme, which has seen 62 inspections of pharmacies, helping to improve young people's access to condoms
- the Healthy Schools programme has led the way on devising Personal, Social and Health Education (PSHE) learning that can be adapted as appropriate by each school
- regularly commissioning Chain Reaction Theatre Group to work with young people on devising social marketing campaigns (posters and viral videos) that target people of their own age
- the 'Beer Goggles' campaign which encourages young people to consider how they would use a condom correctly after having a drink
- The 'Come Correct C-card' key-fob scheme, with 8,000 condoms being distributed to sexually aware youngsters across London.

## Response to UKHCA Report

Board members will no doubt have seen the press coverage that followed the publication of a report by the UK Homecare Association highlighting their view on the underfunding of home care services. The report was based on a freedom of information request which asked for data over a particular pre-Christmas week. Barking & Dagenham was cited as one of the lowest in London, and low by UK standards. In fact, the rates we typically call on are higher than this average for the particular week, so we have gone back to our data to check out our understanding.

However, it remains a concern and we are taking action as a result. Initially, the Council will be reaffirming with all providers that they are meeting national minimum wage legislation, including paying for travel time. We have recently launched a tendering exercise for providers to bid to provide homecare services, including crisis intervention, and through this competitive mechanism we anticipate a longer-term settling of the question about the price of homecare.

## News from NHS England

### NHS Staff Survey

NHS England has today published the [results of the 2014 NHS Staff Survey](#). The survey collects the experiences and opinions of NHS staff on a range of matters such as job satisfaction, wellbeing and raising concerns. The annual survey saw over 255,000 responses from staff including doctors, nurses, healthcare assistants, ambulance workers and non-clinical employees. Nearly 290 NHS organisations from across the country took part. Organisations will use the results to review and improve staff experience, which in turn can bolster improvements to patient care. The results will also inform local and national assessments of the quality and safety of care, and how well organisations are delivering against the standards set out in the NHS Constitution.

Summary of key results:

- **Patient care** - In 2014 slightly more staff reported that the care of patients is their organisation's top priority (up from 66% in 2013 to 67% in 2014) and more felt that senior managers are committed to patient care (53%, up from 52% in 2013).
- **Raising concerns** – 93% of staff reported that they know how to raise any concerns they had about unsafe clinical practice.
- **Advocacy** – 64% of staff would be happy with the standard of care provided by their organisation if a friend or relative needed treatment, down from 65% in 2013.
- **Health and wellbeing at work** – 14% said that they experienced physical violence at work from patients, their relatives or the public in 2014 (15% percent in 2013). Fewer staff also said that they experienced harassment, bullying or abuse from patients, their relatives or the public, down from 29% in 2013 to 28% in 2014. Almost a quarter (24%) of staff said that they experienced harassment, bullying or abuse from their manager or other colleagues in 2014, a slight increase from 23% in 2013. From April 2014 the NHS is introducing a workforce race equality standard to track and reduce the differences on this and related issues between white and black minority ethnic (BME) staff at each NHS employer.

### Guidance on New Mental Health Standards

NHS England has set out [guidance for how new access and waiting time standards for mental health services](#) are to be introduced. It explains the case for change in four areas and sets out the expectations of local commissioners for delivery during the year ahead working with providers and other partners. It sets out how commissioners and providers can begin to prepare for implementation of the new early intervention in psychosis and liaison mental health standards. It says that plans need to be submitted about how local commissioners will meet the new Improving Access to Psychological Therapies (IAPT) standard for people with depression and anxiety disorders. It also gives updates on funding for eating disorders services. In October, a wide range of measures were announced including a new standard whereby 50% of patients experiencing their first episode of psychosis will, from 1 April 2016, access NICE concordant care within two weeks of referral. Also from April 2016, 75% of patients with depression or anxiety disorders needing access to psychological therapies are to be treated within six weeks of referral, and 95% in 18 weeks. By 2020 all hospitals are to have effective liaison mental health services in place across acute settings.

### London Calling for GPs – report launch

Around 16,000 more GPs will be needed nationally than are currently available by 2021. Almost 16 per cent of London GPs are over 60 years old, so if large numbers of GPs take early retirement, London could be desperately short of doctors. In order to meet the needs of a rapidly-growing population, London needs to attract new talent to the GP profession and retain the GPs it already has. You can read the full report at the following link <https://www.london.gov.uk/mayor-assembly/london-assembly/publications/access-to-gp-care>

## Care Act 2014 – 14 days to go!

Implementation activity is at full tilt as we approach the important milestone of 1<sup>st</sup> April 2015, by which date we must have delivered the majority of Part One of the Care Act. Since the last Health and Wellbeing Board meeting there have been the following developments:

- Cabinet has agreed its arrangements for deferred payment agreements and a revised Care and Support Charging Policy
- The HASSC has scrutinised the implementation programme
- The second wave of workforce development workshops have started focussing on developing procedures and practice guidelines
- There has been engagement with housing providers, care and support providers, service users, and voluntary sector issues generally on the Care Act and on specific issues
- The national public awareness campaign has become more visible
- The consultation on the cap on care costs and appeals has been launched

Implementation will carry over into 2015/16 as we embed changes and continue with developments to meet Care Act requirements. We are already looking ahead to April 2016 and the major changes of the cap on care costs and appeals. It's safe to say that the Care Act will continue to feature prominently in Health and Wellbeing Board business for the foreseeable future.

It is important that partners keep the Care Act at the forefront of their minds and build on the work that has taken place to ensure compliance with the Act from 1<sup>st</sup> April 2015. The Programme Team is on hand to provide support and help.

## Learning Disability Self Assessment Framework

The Joint Health and Social Care Learning Disability Self-Assessment Framework (LDSAF) is currently overseen nationally by NHS England and National ADASS is a framework to provide a single, consistent way of identifying the challenges in caring for the needs of people with learning disabilities, and documenting the extent to which the shared goals of providing care are met locally. This year's framework had a focus on the Winterbourne View Joint Improvement Plan. On the 31st January 2015 the authority submitted its self assessment which included Children, Adults, Health and Social Care. The Borough saw an improvement in a number of key areas in comparison to the last LDSAF, including: more people in employment, more access to local amenities, greater awareness of learning disabilities within the criminal justice system, improved access and participation in Arts and Leisure services, improved preparation for adulthood (mainly through the work completed on Education, Health and Care Plans) and improved joint and effective working.

The authority will develop and implement an action plan to maintain and improve on its service delivery in supporting people with a learning disability and their carers and will bring the action plan to a future Health and Wellbeing Board for discussion.

## Dates for your Diary

### Health and Wellbeing Board Meeting Dates:

Tuesday 12 May 2015, Tuesday 7 July 2015, Tuesday 8 September 2015, Tuesday 20 October 2015, Tuesday 8 December 2015, Tuesday 26 January 2016, Tuesday 8 March 2016, Tuesday 26 April 2016, Tuesday 14 June 2016. All meetings start at 6pm and are held in the conference room of the Barking Learning Centre.

### Health and Wellbeing Board Development Afternoon:

Thursday 16 April 2015, 2 – 6pm at Eastbury Manor House. Please contact Joanne Kitching on 020 8227 3216 or on [joanne.kitching@lbbd.gov.uk](mailto:joanne.kitching@lbbd.gov.uk) for more information and to book a place.